



## TVTC, Luanshya, Zambia

### AT-A-GLANCE

**COMPANY:** TVTC Zambia

#### CHALLENGES FACED BY TVTV ZAMBIA

One of the biggest problem that came their way was the lack of proper software for complete automation of the college. The under-developed IT sector of Zambia was unable to produce good solution for them. Customization and proper on-site training for software usage was some other hindrance on their way.

#### FORADIAN SOLUTION

Fedena Pro

#### RESULT

Fedena Pro helped them to automate the system and different processes to manage the academic activities. Besides, easy customization and on-site training has always been one of the many attracting points of using Fedena.



TVTC Zambia: “Learning by Doing”

**The Technical & Vocational Teachers’ College was established in 1975 with an aim to provide teachers’ education to people and offer service to institutions under the department of Technical Education and Vocational Training in the Ministry of Science, Technology and Vocational Training.**

### OVERVIEW

Established in the year 1975 in Luanshya, Zambia, TVTC or the Technical & Vocational Teachers’ College is an affiliate of the University of Zambia and hence, all the College Diplomas conferred by the college are underwritten by UNZA. Plus, the college also has affiliation of the Zambia Institute of Chartered Accountants (ZICA) and the Zambia Institute of Marketing (ZIM).

TVTC’s main aim is to provide vocational teachers’ training to the people and serve the the institutions under the department of Technical Education and Vocational Training in the Ministry of Science, Technology and Vocational Training. A management board through the Technical Education, Vocational and Entrepreneurship Training Act No. 13 of 1996 was established in the year 2000.

### THE CHALLENGES FACED BY TVTC ZAMBIA

- TVTC required college automation system that would manage their academic activities as well as other process easily. But, it became difficult for them to find one such software offering company in Zambia, since, the IT sector of the country was not highly developed.
- Other than availing a software that would help them with automation of their education system at the college, they also yearned for a proper on-site training by the respected selling company. This was again a big challenge for them as most companies were not offering on-site training in their package.
- Customized plugins according to the academic standard of the country.

### THE FEDENA EXECUTION

- TVTC's search for the right erp software solution led them to India and Fedena Pro. Fedena Pro offered them complete automation of the system and processes that run the institution. It helped them to manage the various academic activities in the college.
- On-site training, if required, comes with Fedena Pro and it took Vishwajith, COO, Foradian to Zambia to help them with on-site training works. The staffs were trained properly to be able to use the system productively.
- Fedena Pro is open for any kind of customization required by distinct institutions. In case of TVTC, the software system was customized according to the process of the institution as well as the education standard of the country.